



## PROCESS AUTOMATION

Process automation solutions to make processes more efficient and cost-effective on behalf of client organizations.

### WHAT WE OFFER

The goal of process automation is to perform the routine, low value work of an employee, allowing that employee to focus on more analytic, high value work, creating maximum efficiencies. IBC uses Robotics Process Automation (RPA) and Intelligent Optical Character Recognition (iOCR) software to develop, manage, learn, and then execute automated business processes that can help federal agencies maximize efficiencies while strengthening controls and adding value to client organizations, without requiring an onerous and complex system implementation.

### OUR SERVICES

- **Readiness Assessment:** We can provide information on the state of any process in regard to its readiness to be automated, whether that be a single process or multiple processes
- **Strategy Defined:** Using our collaborative approach to requirements gathering, we will define and present the best automation strategy to maximize the return of investment
- **Process Developed:** IBC will begin development of your automation, including your organization stakeholders in all benchmarks through testing and go-live
- **Automation Hub:** A central location that captures and manages automations opportunities and process improvements, prioritized by impact and return of investments
- **Orchestrator:** Manages the creation, monitoring, scheduling, and controlling of automated bots and processes
- **Operations & Maintenance:** Manages daily operation of bots, and performs diagnostic work to take corrective actions

### AUTOMATIONS

#### ACCOUNTS PAYABLE

<b>Clients:</b> Millennium Challenge Corporation, Fish and Wildlife Service, Department of the Interior (Departmental Offices)	Total Hours Saved: <b>3,715</b>
	Total Cost Savings: <b>\$170K</b>

#### INTRA-GOVERNMENTAL PAYMENT AND COLLECTION (IPAC)

<b>Clients:</b> Department of the Interior (Departmental Offices)	Total Hours Saved: <b>2,722</b>
	Total Cost Savings: <b>\$149K</b>

#### PERMANENT CHANGE OF STATION (PCS)

<b>Clients:</b> Department of the Interior (Departmental Offices)	Total Hours Saved: <b>429</b>
	Total Cost Savings: <b>\$21K</b>

IBC is an OMB-designated federal shared services provider offering financial management services, including accounting, eTravel services, financial systems implementation and support, project management, COR services, contract audit and indirect cost services.



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