



Interagency Aviation Accident Prevention Bulletin



No. IA APB 20-02

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Subject: Safety Communiqué (SAFECOM)

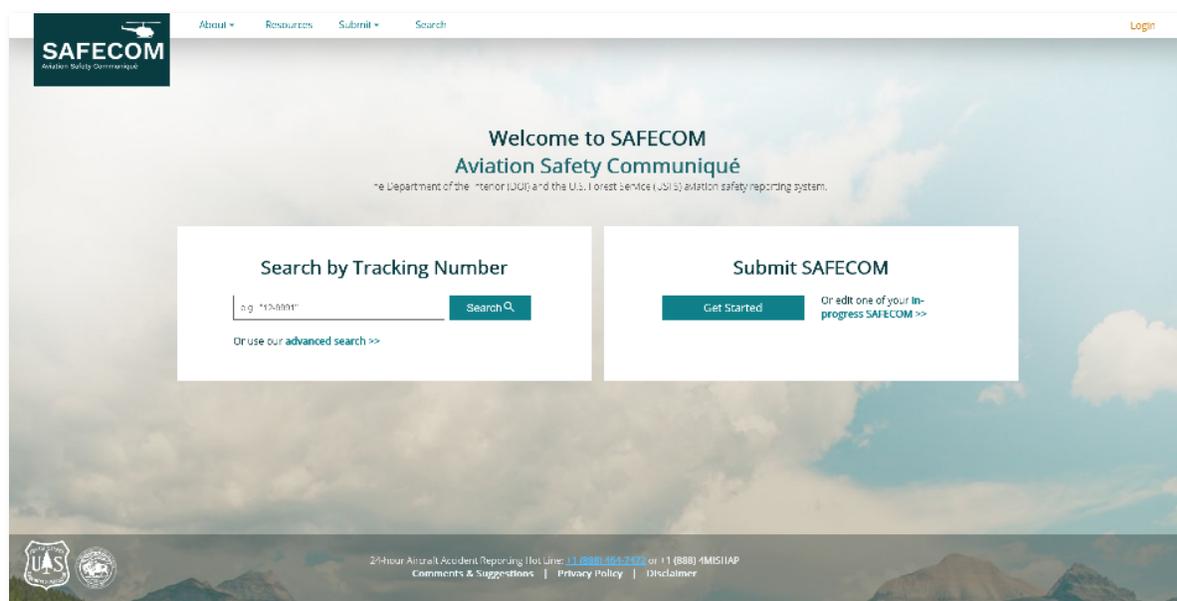
Area of Concern: Aviation Safety Reporting

Distribution: All Aviation Activities

Discussion: Updated SAFECOM Website

The SAFECOM website transition was planned to be completed this during the Week of April 6-10, 2020, but due to unforeseen technical challenges, the IT support team will require additional time to complete the transition. We anticipate that the SAFECOM website will be up and running the following week, April 20-24, 2020. Your patience is appreciated as we complete this transition to a more secure and reliable platform.

The SAFECOM website will be transitioning to its new location in the cloud. This transition was necessary in order to make SAFECOM more viable for functionality enhancements and meeting government security requirements that the old platform is no longer able to support. During the transition period, the SAFECOM website may be periodically unavailable to users. As a result, we recommend that you retain any SAFECOM information in a separate file in preparation for when it returns to availability. Remember, submitting a SAFECOM is not a substitute for “on-the-spot” corrections(s) to



a safety concern. Rather, the SAFECOM is a tool used to document and track safety concerns and follow-up corrective action(s) related to those safety concerns.

Although the basic function of the site remains the same for submitting and searching SAFECOMs, there will be some improvements. This includes the submission form which will have a responsive to screen for various sizes and devices, submissions in the text entry area will be auto saved as you work, and improved search functionality.

Most users won't need to log in to submit or search SAFECOMs unless you review and manage SAFECOMs. Those who review and process SAFECOMs will notice some of the most significant changes. SAFECOM will now be using Login.gov. This is a shared two factor authentication service that allows one account to access multiple government websites. You may have seen this service when logging in to other common government websites such as USAJobs.gov. This service has more than 5 million users and is employed by 17 separate government agencies. It will even allow HSPD-12 card login much the same as current Federal agencies require.

To login and manage SAFECOMs, click login on the upper right part of the screen and follow the login.gov prompts.

The database is the same, so previous submissions, and all the manager permissions and access have been carried forth from the old system. The email address that you use to register with login.gov should match the same address you used before in SAFECOM. For most, it is your regular work email address.

Registering with Login.gov is easy. You will need access to your work email as well as a phone number. You will be prompted to create a phone number the first time. Because Login.gov is a two-factor authentication system, you will also choose a second method of authentication. Two-factor authentication can be done in multiple ways and each has a different level of security. You can choose between text messages, phone calls, an authentication application, a security key, or backup codes. Government employees can also use their PIV or CAC cards. One you create a Login.gov account you will be able to click the "Login" link on the front page of the SAFECOM site without any additional steps.

If you need help or cannot log into the new SAFECOM website after it is rolled out on April 10, please contact SAFECOM_admin@ios.doi.gov.

/s/ Keith Raley

Keith Raley
Chief, Aviation Safety, Training, Program
Evaluations and Quality Management
DOI, Office of Aviation Services

/s/ John K. Hamilton

J. Kent Hamilton
Branch Chief, Aviation
Safety Management Systems
USDA Forest Service